

LORENZO'S HOUSE

CODE OF CONDUCT, PARTICIPATION AGREEMENT AND WAIVER OF LIABILITY

Lorenzo's House strives to create a safe, confidential, and supportive community for families living with younger-onset dementia. We offer a variety of programs, both virtually and in-person, which seek to support and connect community members of all ages. To participate in Lorenzo's House programs and activities, you must sign and agree to abide by our Code of Conduct. This Code of Conduct is the standard through which we honor the needs, safety, privacy and overall health and wellbeing of our community.

1. **Social Support Only:** I understand that Lorenzo's House services, programs and activities are for social support only. Lorenzo's House does not provide medical, psychological, or other professional health care treatment services. Lorenzo's House does not make any representations, warranties or guarantees regarding its services, programs or activities. Participation may have risks, including mental distress and loss of privacy when sharing information with other participants and as otherwise described in this document.
2. **Participant's Responsibility for Medical Treatment.** I further understand that if I require medical attention or mental health treatment, it is my responsibility to contact my provider's office directly (or, if I need immediate medical assistance, to call 911).
3. **Confidentiality:** I will honor the privacy and safety of all other participants at all times. By signing this Code of Conduct and participating in Lorenzo's House programs and activities, I agree that I will never share the names or any other information about any participant without their explicit permission. I agree that I will not share the participation login information or link with anyone else, and that I will not allow anyone to share my meeting connection with anyone who is not separately registered with Lorenzo's House to participate in the program or activity.

I further understand that the other program or activity participants may see my name and my picture or hear my voice. The participants may recognize me even if I use a different name, only my first name, or attempt to remain anonymous. I understand that while all participants are required to read and agree to this Code of Conduct, I understand that there is a risk that other participants may not keep my identify or personal information confidential.

4. **Be Respectful of Others.** I will respect all participants and will allow each participant to share from their own experience and perspective and will respect their personal and physical boundaries.
5. **Role of Facilitators.** I understand that group facilitators may or may not be present for certain programs and activities. When present, facilitators may attempt to keep the group on task and safeguard a good environment for sharing. I understand that these facilitators may intervene from time to time to ensure to accomplished these objectives and may remove any participant from any discussion or group at any time, for any reason, including violating the terms of this Code of Conduct. I further understand that in the event that the group facilitator has a good faith reason to believe that I may engage in self-harm or cause harm to others, the facilitator may disclose this information to appropriate authorities. I understand that, whether or not a

facilitator is present, it is my responsibility to ensure that I abide by this Code of Conduct. I understand that I am free to leave any program or activity at any time and for any reason.

6. **Presence of Children.** I understand that persons under the age of 18 may participate in certain programs and activities. I understand that I should not communicate with or otherwise contact any person under the age of 18 outside of the Lorenzo's House program or activity for any reason without the explicit written permission of that individual's parent or legal guardian. I understand that sexual or romantic relationships between adult participants and participants under the age of 18 are strictly prohibited. I further understand that some programs and activities may involve conversations that may be difficult for some participants, including children, and I shall use my best judgment in determining if I or my child should step away from a conversation or otherwise cease participating in the session or other activity. I have reviewed the Children's Privacy Policy and understand that I am responsible for supervising my child's participation in any Lorenzo's House program or activity, including their communications with other participants or staff.
7. **Voluntary Participation.** I understand that participation in all Lorenzo's House programs and activities is voluntary, and I hereby consent to my participation. I also consent to the use of a third-party technology platform for the online audio-visual sessions. I understand that the platform may not be completely secure and could potentially introduce privacy risks. I acknowledge and agree that my participation in the group sessions may involve some risk of injury, including breach of privacy or reputational harm. I assume full responsibility for all risks related to my participation in Lorenzo's House programs and activities.
8. **No Background Checks.** I understand that Lorenzo's House does not conduct any background screening of any of its volunteers, members, contractors or employees, including participants in Lorenzo's House programs and activities.
9. **RELEASE, WAIVER OF LIABILITY AND INDEMNIFICATION.** I, AS A PARTICIPANT IF 18 YEARS OR OLDER, OR AS THE PARENT OF A PARTICIPANT UNDER THE AGE OF 18, OR AS THE LEGAL GUARDIAN OF A PARTICIPANT, HEREBY RELEASE LORENZO'S HOUSE, ITS SUBSIDIARIES AND AFFILIATED ENTITIES, AND THEIR RESPECTIVE PAST, PRESENT, AND FUTURE DIRECTORS, OFFICERS, EMPLOYEES, AND AGENTS FROM ANY LIABILITY, CLAIMS, DEMANDS OR CAUSES OF ACTION FOR ANY INJURY, INCLUDING BREACH OF PRIVACY OR REPUTATIONAL HARM, ARISING OUT OF OR CONNECTED WITH PARTICIPATION IN ANY LORENZO'S HOUSE PROGRAM OR ACTIVITY. I ALSO ACKNOWLEDGE AND AGREE THAT I WILL INDEMNIFY, DEFEND AND HOLD HARMLESS LORENZO'S HOUSE FOR ANY THIRD PARTY CLAIMS THAT MAY OCCUR AS A RESULT OF MY VIOLATION OF THIS CODE OF CONDUCT OR OTHER WRONGDOING.
10. **Exclusion from Participation.** I understand that if I do not comply with the terms and conditions described above, Lorenzo's House may, in its sole discretion, exclude me from any of its programs or activities and may prohibit me from any future participation as well.

Effective Date: December 21, 2023